Universal 20,000 mAh PD Back Up Power

PBQC20

Call Eggtronic customer support before returning the product to the retailer

(844) 282-2770

USER MANUAL
Package content

Universal 20,000 mAh Back Up Power | USB-C to USB-C cable (3 ft) | USB-C to USB-A Adapter | User Manual

Product overview

Thanks for choosing Eggtronic Universal 20,000 mAh Back Up Power. It features three output ports to charge up to three devices at the same time. 45W Power Delivery output to fast charge any compatible device, including most recent Type-C laptops. Please read the user manual before using the product.

How to use

1) Multi charger

Three output ports, charge up to three devices at once. 1x USB-C 45W Power Delivery port, 1x USB-A Quick Charge port, 1x USB-A 2.1A port.
2) 45W Power Delivery charger
Type-C Power Delivery 45W to fast charge your compatible laptop and other devices - up to 1.5 laptop charges while on the go.

3) Universal USB charger
Universal charger, works with any phone, tablet, USB-C laptops, USB-C and USB devices.
Instructions

1. When on the go, turn on the Back Up Power by pressing the Power Button.
2. Connect the cable to the Back Up Power and then to your device to charge it.

NOTE
- When the device is sufficiently charged the charging process will stop to avoid damages to your device.
- The Back Up Power will detect some Power Delivery devices when connected, and will turn on automatically.

Re-charge your Back Up Power

To re-charge your Back Up Power, connect the included USB Type-C cable to a power adapter and then to the Back Up Power. Please use recommended and certified power adapters: 5V 3A (15W) / 14.5V 2A (29W) / 20V 1.5A (30W).

Approximate time for a full charge of the Back Up Power:
Using a 15W Power Adapter: 6 hrs.
Using a 29W/30W Power Adapter: 3/3.5 hrs.

NOTE
Using the included USB-C to USB-A adapter will have different charging speeds based on the power source used. While any USB AC plug will work, we recommend 3.0QC USB AC plug to maximize charging speed with this adapter. Maximum charging speed is accomplished by using 30W USB-C AC power plug.

To maximize the battery recharge speed, use a 30W power adapter. Please visit eggtronic.com/30Wadapter to purchase high speed AC Adapter.
Use the following code to have a 30% discount: 30WADAPTER

LED indicators

- When the Universal Back Up Power is charging, the Battery Status LED indicators will show remaining power (blue).
- When using the Universal Back Up Power in Power Delivery, the PD LED indicator will turn ON (green).
- When re-charging the Back Up Power the Battery Status LED indicators will blink to show the charging process status.
- When re-charging the Back Up Power using a Power Delivery charger, the Power Delivery LED will turn ON (green).

![LED indicators image]

0%-25% 25%-50% 50%-75% 75%-99% 100%

Specifications

BACK UP POWER
Dimensions: 6.75 x 4 x 0.63 in (171 x 10.2 x 1.6 cm) | USB-C Input (PD): 5V 3A (15W) / 14.5V 2A (29W) / 20V 1.5A (30W) | USB-C Output (PD): 5V 3A (15W) / 9V 3A (27W) / 12V 3A (36W) / 14.5W 3A (43.5W) / 20V 2.25A (45W) | USB-A Output #1 (QC): 5V 3A (15W) / 9V 2A (18W) / 12V 1.5A (18W) | USB-A Output #2: 5V 2.1A (10.5W) | Total Output: max 63W | Battery capacity: 20,000 mAh | Soft touch finish.

ACCESSORIES: USB-C to USB-C cable (3ft) | USB-C to USB-A adapter.

NOTE
- The total output power of the Universal Back Up Power is 63W. USB-C Power Delivery max power 45W + 18W combined in non PD ports.
Safety information

Please read this safety information carefully before using the product.

- Do not damage the charging cable. Doing so may cause electric shock or fire.
- Keep the product away from hot surfaces and sharp corners.
- Do not carry or drag the product by the cable.
- Do not use the product if one or more of its components are damaged or defective.
- The product contains electronic parts. Keep your device dry. Humidity and liquids may damage the electronic circuits of the device and may cause electric shock and fire.
- Handle the charger with care. Do not drop your device. It may get damaged or may malfunction.
- Do not disassemble, modify, or repair your charger. Any alteration or modification of your device may void the manufacturer’s warranty. If your device needs servicing, contact the manufacturer.
- Do not modify the product in any way. Any modification may increase the risk of injury.
- Do not bite or suck on the device. Doing so may damage the device or result in an explosion or fire.
- Children may choke on small parts. If children use the device, make sure that they use it properly.
- If you notice strange smell or smoke coming from your device, stop using it immediately. Continuing to use the device may result in fire or explosion.
- In the event of a cell leaking, don’t allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with water and seek medical advice.
- Do not use the device for anything other than its intended use. The device may malfunction or may cause an electric shock or fire.
- Don’t leave a battery on prolonged charge when not in use.
- Never dispose of the device in a fire.
- Avoid exposing your device to very cold or very hot temperatures.
Extreme temperatures may damage the charger and reduce the lifespan of the device.

- Do not throw away the product with the household trash. The product needs to be recycled and disposed of responsibly.

**Troubleshooting**

If the product is not working properly please check the following troubleshooting. If your situation differs from normal conditions please try to solve the issue or call customer service. For full troubleshooting visit our website at the page: www.eggtronic.com/support/troubleshooting

_Does the power outlet work? (normal conditions: yes)_

_Are you using a supported power adapter (as indicated in the manual)? (normal conditions: yes)_

_Try charging your smartphone directly with the power adapter using your cable. Does it work? (normal conditions: yes)_

_Is the cable correctly put in the adapter and in the Back Up Power? (normal conditions: yes)_

_Has the Back Up Power suffered not voluntary actions, such as fall, impact, compression? (normal conditions: no)_

_Is the Back Up Power ON? (normal conditions: yes)_

_Is the Back Up Power sufficiently charged? (normal conditions: yes)_

_Is your laptop compatible with Power Delivery standard? (normal conditions: yes)_

**Limited warranty**

For product warranty visit our website at the page www.eggtronic.com/support/download-area
This product is meant for use only with appropriate devices. Please consult your device packaging to determine whether this product is compatible with your particular device. Manufacturer will not be responsible for any damages you or any third party that may suffer as a result of use, intended or unintended, or misuse of this product. You agree to indemnify Manufacturer for any resulting injury or damage if the product is used with an unintended device. Product names, logos, brands and other trademarks referred to within this product are property of their respective trademark holders. These trademark holders are not affiliated with our company, our products or our website. They do not sponsor or endorse our materials.